

Mark Park

La Habra, CA | (310) 617-6737 | mark619park@gmail.com | [linkedin.com/in/markhpark](https://www.linkedin.com/in/markhpark) | mark-park.com

Dear Hiring Manager,

For the past five years at Franklin Templeton, I've taken three enterprise financial microservices from proof of concept through production, most recently as Software Development Lead of a five-engineer team rebuilding the platform that onboards the firm's ultra-high-net-worth clients. I did this having started with no financial-systems background; I taught myself how banking, settlement, and compliance work — partly through the architects who mentored me, and largely through self-study.

What I think distinguishes my record is that every step of it was pulled, not pushed. I joined as a contractor; delivery on my first project earned a two-year extension. The lead architect then hand-picked me to build the base architecture for a second product. Senior architects and my manager recommended me for the lead role on the flagship rebuild, and Brillio converted me from contractor to full-time employee along the way. I was also pulled back onto an older transaction system specifically to help lift it from Java 8 to Java 21, applying migration work I'd just led elsewhere. Each advancement came from people I'd delivered for asking to keep working with me.

That ownership extended to production itself. After two years on the transaction-processing system, I became its primary maintainer during live market hours, watching over a process moving tens of millions of dollars a day that is unusually fragile — time-dependent and strict on data, such that any missed window or incomplete information meant a restart or a push to the next business day's settlement. I never allowed a transaction to spill over, which meant coordinating in real time with teams across the firm to post and settle through FIS Global Plus, our multi-currency portfolio accounting and trust custody platform.

I lead the way I was mentored: staying hands-on while growing the people around me. On the current rebuild I architected the platform's two core microservices myself while running technical design discussions across cross-functional groups of 20–30, and mentored a summer intern with no enterprise Java experience through shipping several production APIs. I bring the rigor of regulated finance — KYC and OFAC compliance, government audit trails, systems where eliminating production deadlocks entirely is a requirement rather than an achievement — and hold my team to that same bar.

I've also made AI-assisted development central to how I work. Since Franklin Templeton adopted it firm-wide in January 2026, I've ranked in the top 5% on cost-efficiency — prompt spend versus code accepted — by planning solutions before writing code and always reviewing and testing what the tools produce. I've pushed past what the company provided, too: adopting Claude Code independently and running parallel instances via git worktrees to advance several parts of a project at once, and using AI to extend confidently beyond backend into front-end and DevOps work.

One practical note: for the past five-plus years I've worked full Eastern-time hours from the West Coast, starting my day at 6 AM Pacific — a schedule I'm entirely comfortable with should the role call for it.

My resume is attached with further detail. I'd welcome the chance to talk about how I can contribute to your team.

Sincerely,

Mark Park